

MLS POLICY UPDATE Effective 4/2024



The MLS Committee would like to update our members of the following MLS policy change. The change will go into effect on April 1st, 2024. Please familiarize yourself with the information below:



MLS Lockbox Requirement

Supra BTLE is the MLS lockbox of TCMLS. Starting April 1st, 2024, listings where showings are permitted using access devices must now have a TCMLS Supra BTLE (or another MLS-approved lockbox) on the property.

Why the change?

TCMLS is the only MLS in the region that currently does not require the use of an MLS lockbox on listings. The change is intended to streamline the showing process so members can more reliably show properties using a standardized access device. The MLS lockbox has also been enhanced with Supra's [Single Access](#) service so members can better serve their clients.

Can I still use combo lockboxes and keypad door-locks?

Yes. Members may continue to use combo lockboxes and keypad door-locks BUT must include an MLS lockbox (or an MLS-approved lockbox) on the property.

What is an MLS-approved lockbox?

An MLS-approved lockbox is an access device that meets the lockbox requirements as set forth in MLS rules (13.2.2) and is authorized for use in place of the MLS lockbox.

If a member does not want to use the MLS lockbox and would like to use another access device, the member may submit the access device to the MLS Committee for consideration prior to use. The MLS Committee will review the access device and if approved, the access device will be added to the list of authorized access devices that may be used instead of the MLS lockbox. A list of MLS-approved lockboxes will be available on the AOR/MLS website.

Do not hesitate to contact the board/MLS office (559-627-1776, support@tcmls.org) with any questions.